

Internet / Telephone

Purchaser: _____

Invoicing address: _____

Contact person: _____

Exhibitor / Recipient: _____

Phone: _____ / _____

Mobil: _____ / _____

E-Mail: _____

Hall:	Stand:
-------	--------

If you do not place the order for yourself, but in the name or on account of a third party, we ask you to fill out the basic data sheet additionally!

<p>1. Internet services</p> <p>All Internet services including net price</p> <ul style="list-style-type: none"> – Flat rate (no volume or time limit) Synchronous internet access 5 Mbit/s EUR 150,00 <ul style="list-style-type: none"> – High-speed Internet-LAN-connection up to 5 Mbit/s down and up stream – dynamic IP address Synchronous internet access 10 Mbit/s EUR 250,00 <ul style="list-style-type: none"> – High-speed Internet-LAN-connection up to 10 Mbit/s down and up stream – dynamic IP address Synchronous internet access 16 Mbit/s EUR 280,00 <ul style="list-style-type: none"> – High-speed Internet-LAN-connection up to 16 Mbit/s down and up stream – dynamic IP address Synchronous business IP access 50 Mbit/s EUR 1.500,00 Synchronous business IP access 100 Mbit/s EUR 2.000,00 WIFI at the stand EUR 50,00 <ul style="list-style-type: none"> – Use of WIFI at the stand via WIFI Routers / access points – Contains: Rent of WIFI Router / access point and setting-up – for up to 3 devices – Precondition: Internet access 	<p>2. Telephone services net price</p> <p>IP-Telephone EUR 90,00</p> <ul style="list-style-type: none"> – Voice over IP (VoIP) Solution – One line, one telephone number – Technical installation included – incl. terminals <p>Analogue telephone line EUR 90,00</p> <ul style="list-style-type: none"> – Analogue telephone line for individual telephones, fax machines or your own telephones or fax machines – One line, one telephone number – Technical installation included <p>Rental equipment</p> <p>Corded phone EUR 12,00</p> <p>Wireless phone (one fixed station and two mobile phones) EUR 90,00</p> <p>Telefax EUR 20,00</p> <p>Switch for rent - 8Port EUR 20,00</p> <p>3. Other services</p> <p>You did not find the product you were looking for? No problem: Simply call us at the above telephone number or send us a fax or e-mail with your wishes. We will then make you an individual offer.</p> <p>Please note that a power connection is necessary for the operation of the items you have ordered. This can be ordered separately using the Electricity form, if not already done.</p> <p>General information on order processing: In order to avoid theft, the rental equipment required or ordered will not be delivered or put into operation until the exhibitor has arrived. For this contractual relationship, the Special Terms and Conditions for Ordering overleaf apply.</p> <p>Express surcharge</p> <p>Orders received after the ordering deadline will be charged according to actual expenditure (time unit á 15 minutes to EUR 90.00), in any case however with at least EUR 90.00 express surcharge.</p>
--	---

Visitor WIFI access (1 Mbit/s) free of charge

Messe Augsburg will set up a free visitor WLAN for the duration of the event. However, we ask for your understanding that Messe Augsburg is in no way contractually obliged to do so and assumes no guarantee or liability whatsoever for the technical availability of WLAN or Internet access. The user himself must ensure the security of his data.

The order will be placed under acceptance of the Special Order Conditions printed overleaf!

Please turn over!

place and date	for company (complete name)	name of signatory	company stamp and authorized signature of applicant

Special order conditions Communication

1. Components of the contract

Components of the contract are contract elements (with priority in this order):

- 1.1 the respective order forms;
- 1.2 these Special Order Conditions Communication;
- 1.3 the Special Conditions of Participation;
- 1.4 the General Conditions of Participation of Messe Augsburg ASMV GmbH;

In the event that individual provisions contained in the above-mentioned contractual elements contradict each other, the provision contained in the contractual element with the relatively highest priority shall apply in each case (e.g. a provision in contractual element 1.2 (Special Order Terms Communication) shall have priority over a contradictory provision in contractual element 1.3 (Special Conditions of Participation)).

2. Orders

The information and communication services listed overleaf can only be ordered by Messe Augsburg ASMV GmbH. The order must be accepted by Messe Augsburg ASMV GmbH, which can also be tacitly declared, e.g. by providing the service ordered. Orders received after the specified delivery date will be charged according to the actual amount of work involved (time unit à 15 minutes at EUR 90.00), but in any case at least EUR 90.00 express surcharge. Orders for WLAN are excluded from this. If the exhibitor requests changes to services which Messe Augsburg ASMV GmbH has already provided, in particular for the exhibition stand, Messe Augsburg ASMV GmbH shall be entitled, insofar as it undertakes to carry out the changes, to charge the actual additional costs incurred for each change. The invoicing shall be based on the actual amount of work involved (time unit à 15 minutes at EUR 90.00). If the order is received by Messe Augsburg ASMV GmbH at a later point in time than five weeks before the start of the event, Messe Augsburg ASMV GmbH shall, if it accepts the order, not assume any guarantee for the timely provision of services. If Messe Augsburg ASMV GmbH does not provide its services in these cases or does not do so on time, the exhibitor is only entitled to withdraw from the contract for the information and communication services listed overleaf or to reduce the agreed fee accordingly. Further claims are excluded.

3. Availability period

The information and communication services ordered will be provided during the duration of the respective event. If the provision of information and communication services is desired outside this period, this additional service must be ordered separately by Messe Augsburg ASMV GmbH.

4. Surrender

All services ordered will be provided by Messe Augsburg ASMV GmbH or service partners commissioned by it. Equipment will be rented to the exhibitor. The exhibitor must handle the equipment with care and use it only for the purposes specified in the contract. If the exhibitor's own terminal equipment is used, it must comply with the applicable legal provisions including the applicable EU directives for terminal equipment and the CCITT recommendations. If the exhibitor does not comply with the technical specifications and malfunctions occur as a result, Messe Augsburg ASMV GmbH shall in particular be entitled to demand reimbursement from the exhibitor for the costs of malfunction analyses and troubleshooting. Messe Augsburg ASMV GmbH is also entitled to demand that the exhibitor immediately disconnect the terminal equipment causing the malfunction from the network. For Internet access, the network cards used in the exhibitor's PC must comply with the Ethernet specifications (IEEE 802.3). The optionally requested fixed IP addresses or access data will be sent to the exhibitor together with the invoice and will be activated after settlement of the invoice. Under no circumstances may the exhibitor use IP addresses other than those made available to him by Messe Augsburg ASMV GmbH or modify the subnet masks provided to him. If the exhibitor fails to comply with this obligation and disturbances occur as a result, Messe Augsburg ASMV GmbH shall in particular be entitled to demand reimbursement from the exhibitor for the costs of the disturbance analyses and troubleshooting. Messe Augsburg ASMV GmbH is also entitled to exclude from the LAN network exhibitors who, despite prior warning, use IP addresses other than those assigned to them or use subnet masks other than those specified to them and to demand reimbursement of the associated costs. If faults occur in the exhibitor's PC which uses IP addresses other than those assigned to it or has modified the subnet masks, the service partner of Messe Augsburg ASMV GmbH shall, at the request and risk of the exhibitor, charge and remedy the fault on the basis of the actual amount of work involved (time unit à 15 minutes to EUR 90.00), but in any case at least EUR 90.00. The service partner of Messe Augsburg ASMV GmbH shall be entitled to demand reimbursement of the associated costs. At the exhibitor's request, the service partner of Messe Augsburg ASMV GmbH shall configure the PC at the exhibitor's risk according to the actual amount of work involved (time unit à 15 minutes at EUR 90.00), insofar as this is technically and operationally possible.

5. Loss/liability

Should technical terminal equipment have been lost or damaged by the due date for dismantling (see Item 9, Return of terminal equipment), we reserve the right to charge the exhibitor damages in accordance with the value category. Our value categories for loss and damage are:

- Category A EUR 500.00
(e.g. ADSL modems, telephones, printers, fax machines and other communications terminal equipment)
- Category B EUR 1.000,00
(e.g. SDSL and VDSL modem, wireless LAN router)
- Category C EUR 1.500,00
(e.g. PC and other computer products)

The exhibitor reserves the right to prove that no damage was incurred or that the damage was significantly lower than the flat rate. The exhibitor assumes liability for the loss, damage or destruction of all communication equipment made available to him. Insofar as liability presupposes fault, the exhibitor shall be responsible for proving that he is not at fault.

6. Liability of Messe Augsburg ASMV GmbH

Messe Augsburg ASMV GmbH shall be liable in accordance with the statutory provisions if the exhibitor asserts claims for damages based on intent or gross negligence, including intent or gross negligence on the part of representatives or vicarious agents of Messe Augsburg ASMV GmbH. Insofar as Messe Augsburg ASMV GmbH is not accused of intentional breach of contract, liability for damages shall be limited to foreseeable, typically occurring damage. Messe Augsburg ASMV GmbH shall be liable in accordance with the statutory provisions insofar as a material contractual obligation has been culpably breached; in this case, liability for damages shall be limited to the foreseeable, typically occurring damage. Liability for culpable injury to life, limb or health shall remain unaffected. Any further liability for damages shall be excluded, unless otherwise agreed above, irrespective of the legal nature of the asserted claim. This applies in particular to claims for damages arising from culpa in contrahendo, other breaches of duty or tortious claims for compensation for material damage in accordance with § 823 BGB (German Civil Code). This shall also apply to the limitation and exclusion of the personal liability for damages of the employees, workers, staff, representatives and service partners of Messe Augsburg ASMV GmbH.

7. Connection conditions

All ordered connections/equipment will be provided exclusively by Messe Augsburg ASMV GmbH or its service partners. Payment shall be due for the provision of the information and communication services, irrespective of whether the connection is also used by the exhibitor. Messe Augsburg ASMV GmbH warrants that the information and communication connection will be provided and that any malfunctions and breakdowns during service hours will be remedied promptly. Disturbances and breakdowns must be reported to Messe Augsburg ASMV GmbH without delay; otherwise a speedy processing of the disturbance and the restoration of the information and communication connection cannot be guaranteed. The exhibitor is obliged to keep any identification codes and passwords assigned to him secret and in particular to ensure that they cannot be viewed by third parties. Unless expressly agreed otherwise, it is prohibited to pass on identifiers and passwords to third parties and in this way to enable the use of the information and communication services by a third party. The exhibitor is obliged to use the information and communication connection only under proper use of the access options provided (identification, password, etc.) and not to circumvent any access restrictions. The exhibitor himself is responsible for the security of data traffic. The exhibitor is aware that unencrypted, wirelessly exchanged data may be viewed by third parties. Use of the Internet is at the exhibitor's own risk. Unless otherwise indicated, all content is third-party information within the meaning of § 8 of the German Telemedia Act (Telemediengesetz), for which the exhibitor is responsible. This applies in particular to possible damage to his hardware or software, loss of data or other impairments attributable to use of the Internet via the information and communication infrastructure, insofar as the event causing the damage is not the fault of Messe Augsburg ASMV GmbH. The exhibitor is responsible for the proper use of the information and communication connections using the identification assigned to him. The exhibitor shall ensure that no prohibited or illegal content is retrieved or posted or that no other actions are undertaken or tolerated that violate applicable regulations or the rights of third parties. If Messe Augsburg ASMV GmbH incurs expenses or damages as a result of enquiries from investigating authorities, requests for information or other governmental or private measures or claims in connection with the rented connection/IP address, the exhibitor shall be obliged to compensate for the damage unless he proves that the information and communication connection assigned to him was used by third parties through no fault of his own. Messe Augsburg ASMV GmbH reserves the right to block the information and communication connection without prior notice if the exhibitor or third parties violate the provisions of this contract or statutory provisions by using the identifiers and passwords assigned to them. This shall not affect Messe Augsburg ASMV GmbH's entitlement to remuneration. The

prices quoted apply to the provision of single-storey stands in the event halls (but not on the open-air grounds). In the case of WLAN solutions on multi-storey stands, the provision price applies only to installation on the ground floor. In the case of WLAN connections, area-wide fluoroscopy cannot be guaranteed; this depends on the stand construction method. Messe Augsburg ASMV GmbH or its service partner will coordinate the complete provision. The transfer points are defined by Messe Augsburg ASMV GmbH or its service partners. Further installation work on the stand will be charged individually.

8. Customer's own wireless LAN

Exhibitors may set up a WLAN (Wireless Local Area Network) only with the express written permission of Messe Augsburg ASMV GmbH or its service partners. A WLAN can lead to technical difficulties. Permission must be requested in writing from the Exhibition Management. The exhibitor shall be liable for damage caused by the operation of an unauthorised WLAN. The exhibitor undertakes to comply with the following conditions. In the event of non-compliance, Messe Augsburg ASMV GmbH or the affected neighbouring exhibitors may be entitled to damages. The WLAN hardware to be installed must comply with the guidelines for wireless networks applicable in Europe. Whether the hardware used complies with the above guidelines can be found in the documentation enclosed by the manufacturer of the device. It is imperative that the SSID is named after the exhibitor in order to be able to assign the WLAN networks. In the event of non-compliance, Messe Augsburg ASMV GmbH is entitled to have the network switched off until this requirement is met. Should Messe Augsburg ASMV GmbH discover that interference occurs with existing networks belonging to Messe Augsburg ASMV GmbH, Messe Augsburg ASMV GmbH shall be entitled to request the exhibitor to switch off the radio network. This request must be complied with at all costs. Telekom Deutschland GmbH is the sole provider of a WLAN infrastructure with commercial use during the events of Messe Augsburg ASMV GmbH. Messe Augsburg ASMV GmbH grants Telekom Deutschland GmbH exclusive frequency sovereignty over the WLAN standards IEEE 802.11b/g/n in the 2.4 GHz band and IEEE 802.11a/n/ac/ in the 5 GHz band for comprehensive WLAN service during Messe Augsburg ASMV GmbH events. For all other applications/WLAN networks, both for operation by service partners of Messe Augsburg ASMV GmbH and for the operation of exhibitor's own wireless networks/WLAN networks, channel 1 in the 2.4 GHz band (2412 MHz) is exclusively available for use during Messe Augsburg ASMV GmbH events. Messe Augsburg ASMV GmbH reserves the right, depending on the number and spatial allocation per hall, to refuse or not to grant permission/registration for exhibitors' own WLAN networks. Within the scope of quality assurance, both non-registered and approved WLAN networks and WLAN networks with excessive transmission power will be identified and the operators notified. These networks may still be approved after examination or must be deactivated at the request of Messe Augsburg ASMV GmbH - there is no legal entitlement to approval. If an amicable solution is not possible, technical measures will be taken against the illegal operation of these WLAN networks.

9. Withdrawal of terminal equipment

The return of terminal equipment shall be carried out by Messe Augsburg ASMV GmbH or its service partner at the latest on the last day of the dismantling period. The dismantling times are fixed for each event. If, in exceptional cases, no return has taken place, the exhibitor must return the remaining terminal equipment to the service partner upon receipt of an acknowledgement of receipt. In cases of doubt, the return must be documented by presentation of the acknowledgement of receipt. The exhibitor is liable until the end devices are returned.